




Dear Valued Customer:

Beginning  October 1, 2013, your pharmacy benefit services will be administered by OptumRx.[®]



HEALTH PLAN OF NEVADA
A UnitedHealthcare Company



SIERRA HEALTH AND LIFE
A UnitedHealthcare Company

Dear Valued Customer:

Beginning October 1, 2013, your pharmacy benefit services will be administered by OptumRx,® UnitedHealth Group's in-house pharmacy benefit manager. With this transition, your employees will receive new ID cards and can expect an enhanced overall experience.

- **Call Center Experience:** We've added pharmacy tools and trained our staff to support medical and pharmacy questions, providing a better member experience.
- **Mobile Experience:** Access to information and tools that support member pharmacy needs while on the go.
- **Mail Experience:** Most existing mail service prescriptions will transfer and OptumRx will contact members when it's time to process their first refill order.

To learn more about the OptumRx pharmacy benefit services, visit the employer tab on healthplanofnevada.com or sierrahealthandlife.com.

We look forward to continuing to support your health care needs and helping your employees live healthier lives.

Please note: If you are covered by Health Plan of Nevada or Sierra Health and Life for your pharmacy coverage as of October 1, 2013, this communication applies to you. If you are no longer covered by Health Plan of Nevada or Sierra Health and Life as of that date, you can disregard this communication.



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